Pavel Nakonechnyy | IT Business Analyst

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Citizenship: Russia

Languages: English – Working proficiency, Russian – native speaker.

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Professional blog: sneakbug8.com

Career objectives

Business and System Analyst with 3.5 years of experience supporting Customer Communications Business Rules development and CRM implementation projects seeking to use business analysis skills at your company.

Personal Profile

- Experience as a IT Business Analyst in end-to-end software delivery with Agile including requirements elicitation and solution definition;
- Highly experienced with SQL (SAS, Teradata, Hadoop, PostgreSQL), and Business Intelligence tools (Tableau);
- Knowledge of information systems architecture, C#, Java, Typescript, React, Python, and Relational databases;
- Experience in BPMN, UML, Jira, Confluence, and SharePoint;
- Personal attributes: proactive, analytical, organized, and flexible.

Working Experiences

Lead Business Analyst at Citibank (July 2021 – present)

- Led a team of CRM analysts using Kanban to develop Business Rules, working with internal stakeholders and customers to design solutions and requirements utilizing Waterfall and Agile Project Management tools & techniques.
- Performed To-Be and As-Is analysis, translated stakeholder requirements into tangible deliverables, such as functional specifications, use cases, data model diagrams and process diagrams, defined tasks for Local MIS and BI teams, Regional Technology and IT teams and presented updates to Local and Regional Stakeholders;
- Wrote Business Rules in Java and SAS,
- Executed SMS vendor change that saved the company 25% yearly spending on SMS;
- Received outstanding 2022 End Year Performance Review marks and a Citi Gratitude award.

Business Analyst at System Administrator magazine (November 2019 – July 2021)

- Developed SQL ETL and PowerBI dashboards.
- Maintained magazine's pages in social networks and grew the audience 11 times in half a year.
- Wrote articles about Programming, Databases and Software Architecture for the biggest CS magazine in Russia.

Education

Bachelors in Applied Computer Science (Corporate Information Systems profile) at Moscow Polytechnic University (2023)

Coursework included projects and papers for Databases, Software Development, Management of Software Development Projects, statistics, and Machine Learning courses. 3.75 GPA. Thesis project: "Developing a corporate e-learning system for BMW Group" written in Typescript and Python. As a study projects I have lead development projects building a corporate LMS system for Mini Cooper and two websites for the university itself.

Following Continuous Learning trend, I've completed a Project Management for Beginners course by PMI and Cal Arts UI/UX design specialization.